

## Resetting the Endpoint to the Default Settings

Resetting the endpoint to the default settings does the following:

- Returns all volume settings to the default levels. See “Changing Volume Levels” on [page 10](#).
- Cancels Background Music. See “Listening to Background Music” on [page 11](#).
- Cancels Callback (queue) requests. See “Requesting a Callback (Queuing the Endpoint)” on [page 19](#).
- Restores Handsfree Mode. “Using Handsfree Mode” on [page 27](#).
- Cancels Manual Call Forwarding. See “Manual Call Forwarding” on [page 30](#).
- Cancels System Forwarding. See “System Forwarding” on [page 30](#).
- Cancels Do-Not-Disturb (DND). See “Using Do-Not-Disturb (DND)” on [page 39](#).
- Restores Page settings. See “Paging Other System Users” on [page 41](#).
- Resets hunt group calls. See “Hunt Groups” on [page 43](#).

**To reset your endpoint to the default settings:**

Dial **394**. Station DEFAULTED appears.

## Switching Keymaps

Keymaps are the default button assignments on your endpoint. Your system may have programmed an alternate keymap, allowing you to switch between keymap assignments. Contact your system administrator for more information.

**To switch between keymaps when your endpoint is idle:**

With the handset on-hook, dial **399**. The display shows either ALTERNATE (or) STANDARD KEYMAP IS ACTIVE.

**To switch between keymaps during a call:**

Press **ⓧ** (Special), and then dial **399**.