

Using Camp-on

Camp-on keeps you connected to the called extension until it becomes available. You cannot use Camp-on if the called extension is in DND, or if the call is forwarded to voice mail. See “Using Do-Not-Disturb” on [page 31](#).

To use Camp-on:

Stay on the line and wait for the extension to become available—do not hang up. If Camp-on is enabled, you hear Music-on-Hold while you are waiting.

Placing External Calls

The following sections describe features used when placing external calls.

To place an external call:

1. Press the **OUTGOING** button, an unlabeled **CALL** button, or enter the Outgoing Call access code (the default code is **8**).
2. Dial the number.

NOTES

If you cannot place an external call because all outgoing lines are busy, you can request a callback, which prompts the system to contact you when a line becomes available. See “Requesting a Callback (Queuing the Endpoint)” above.

If you are prompted for an account code (indicated by a single beep), you must enter an account code before you can place your call. See “Using Account Codes” on [page 17](#).

Depending on system configuration, you may also be able to use one of the following methods to select an outgoing line:

- Enter the Select Line Group feature code. The default codes are 92001 to 92208.
- Enter the Automatic Route Selection (ARS) feature code. The default code is 92000.

Contact your system administrator for more information about using Select Line Group or ARS access codes.

Redialing a Number

You can quickly redial the last *external* number dialed. Although most endpoints are programmed to redial the last number dialed, your system administrator can program your endpoint to redial the last number saved. You cannot redial extension numbers.

To use Redial:

With or without the handset lifted, press **REDIAL**. The system automatically selects a line and dials the number.

To use the Last Number Saved feature:

- *To save the last number dialed:* While the endpoint is idle or while listening to intercom dial tone, press the **REDIAL** button.
- *To redial the saved number:* After selecting a line, press **REDIAL**. The number is redialed.